

Virtual Workspace Services Portal

Omnissa Horizon Client installation guide for personal devices

What do I need to know?

If you are using a corporate-owned device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install Omnissa Horizon Client software on your device. Note - if you already have Omnissa Horizon Client installed on your personal device please continue to follow these instructions to make you are using the latest version of the Omnissa Horizon Client for your personal device.

What do I need to do?

If you are using a corporate-managed device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install Omnissa Horizon Client software on your device to connect by following these steps:

1. Identify your operating system.
2. Uninstall any previously existing versions of Omnissa Horizon Client that are installed on your device.
3. Download Omnissa Horizon Client software for your device.
4. Install Omnissa Horizon Client software on your device.
5. Choose your browser.
6. Connect to the portal URL to launch your virtual desktop.

IMPORTANT: The following step-by-step guides only apply to personal or vendor-owned Devices

Identify your device Operating System (OS) and download and Install Software.

Select the appropriate operating system for your device this will take you to further installation instructions located within this document.

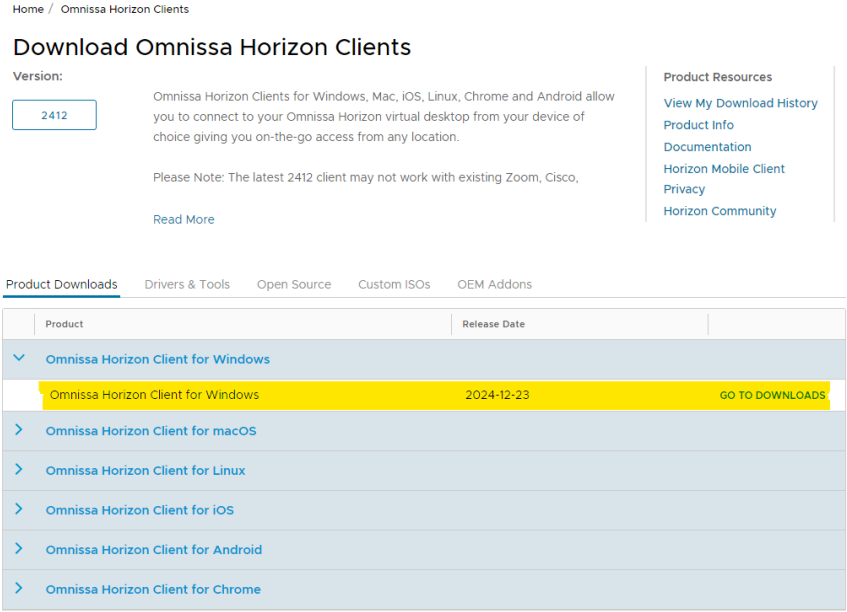
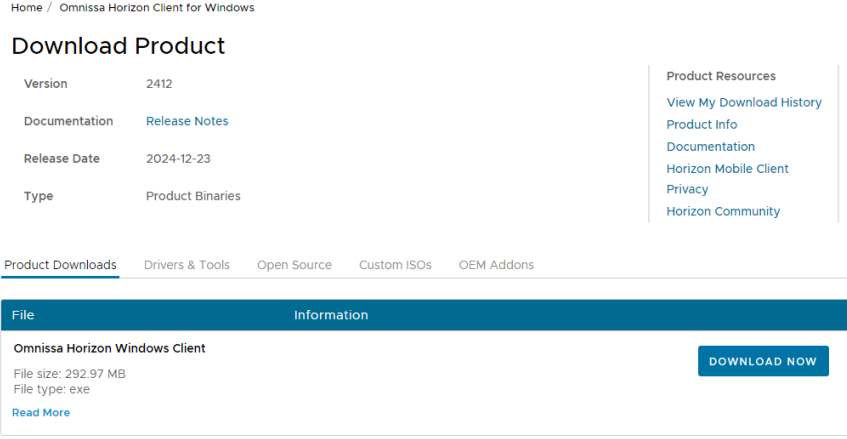
[Microsoft Windows](#)

[Apple macOS](#)

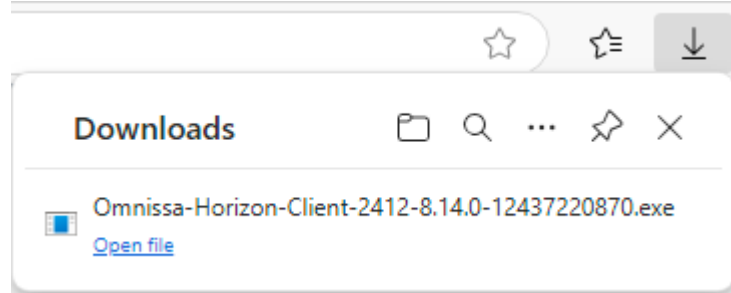
[ChromeOS](#)

[Apple iOS / iPad OS](#)

Windows - Installing Omnissa Horizon Client

<p>1. On your personal device, open the Omnissa Horizon Client download link in your default web browser.</p>	<p>https://customerconnect.omnissa.com/downloads/info/slug/desktop_end_user_computing/omnissa_horizon_clients/8</p>
<p>2. Go to the Omnissa Horizon Client for Windows section and click on GO TO DOWNLOAD</p>	
<p>3. Click on DOWNLOAD NOW</p>	

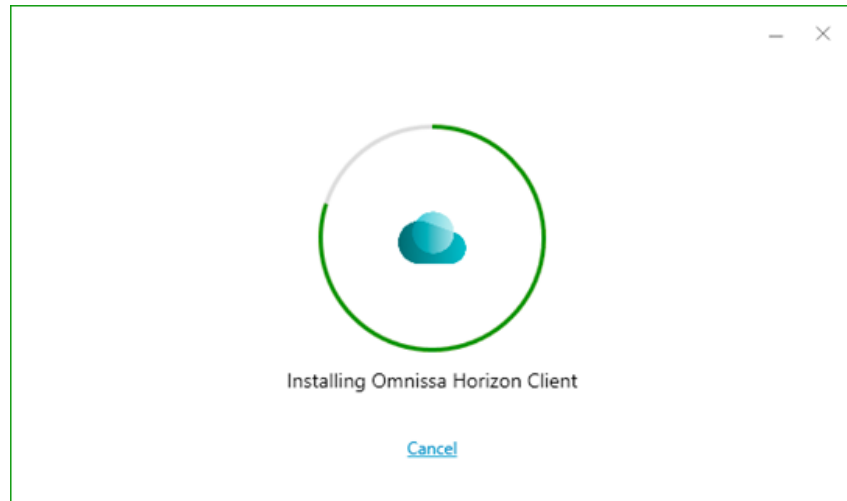
4. Once downloaded
Click Open
(Microsoft Edge)



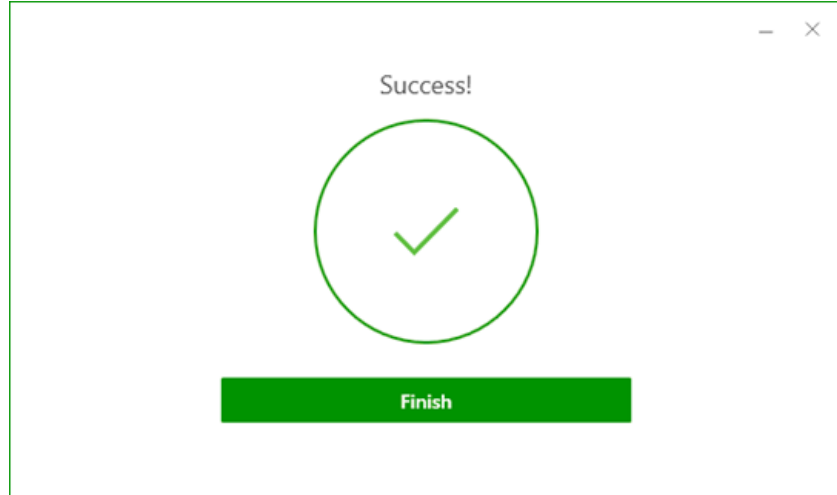
5. Click Agree &
Install



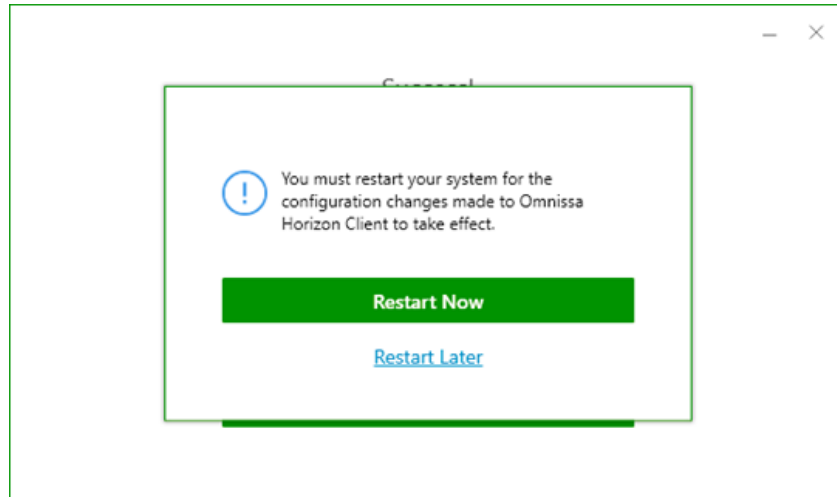
6. Installing



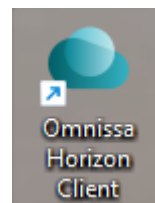
7. Click Finish



8. Click Restart Now

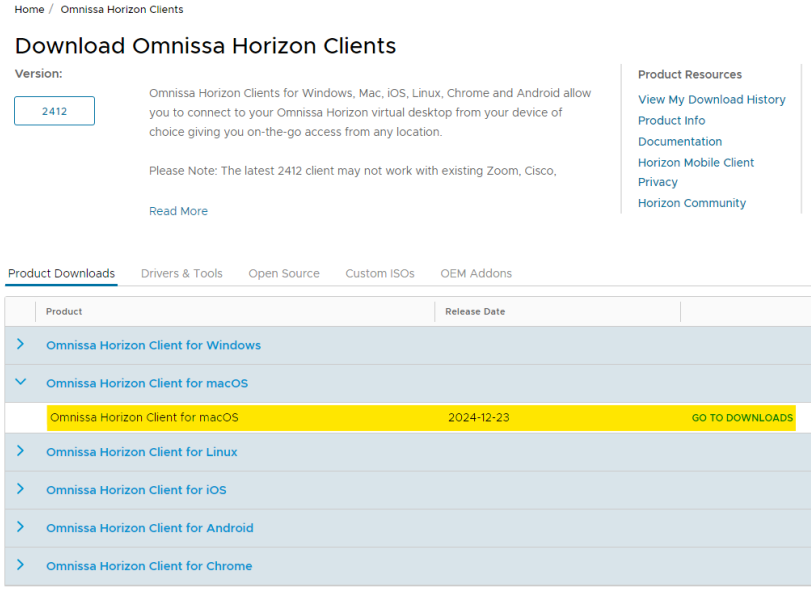
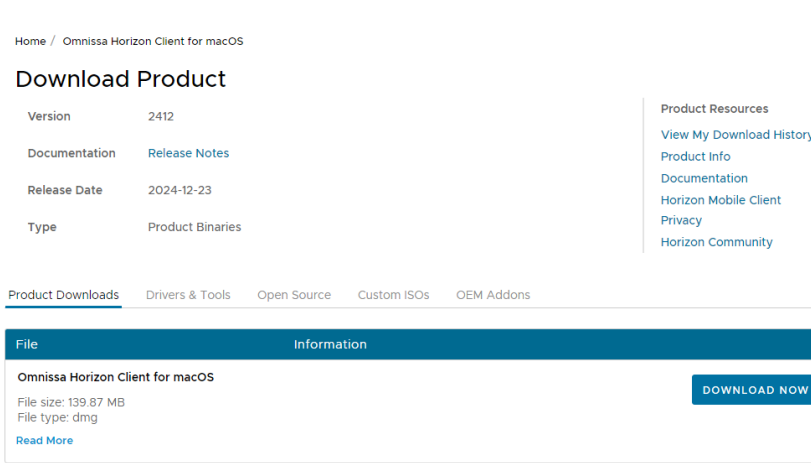


9. Once the Omnissa Horizon Client is installed, you are ready to connect to the Portal.

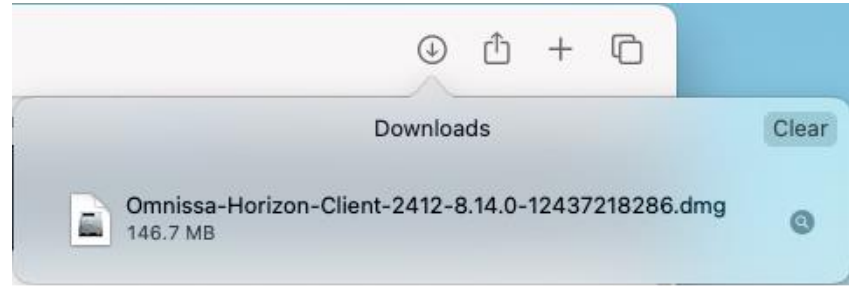


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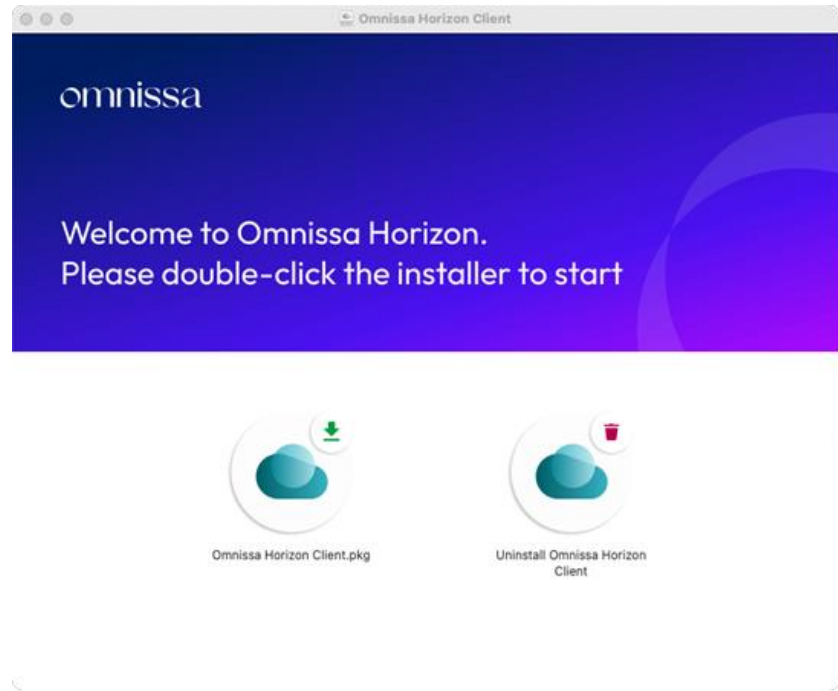
Apple macOS – Installing Ommissa Horizon Client

<p>1. On your personal device, open the Ommissa Client download link in your default web browser</p>	<p>https://customerconnect.ommissa.com/downloads/info/slug/desktop_end_user_computing/ommissa_horizon_clients/8</p>																								
<p>2. Go to the Ommissa Horizon Client for Mac section and click on GO TO DOWNLOAD</p>	 <p>The screenshot shows the 'Download Ommissa Horizon Clients' page. It features a version selector set to '2412', a description of the client, and a 'GO TO DOWNLOADS' button. A table lists various clients, with the macOS client highlighted in yellow. Product resources like 'View My Download History' and 'Documentation' are also visible.</p> <table border="1"><thead><tr><th>Product</th><th>Release Date</th><th>GO TO DOWNLOADS</th></tr></thead><tbody><tr><td>> Ommissa Horizon Client for Windows</td><td></td><td></td></tr><tr><td>> Ommissa Horizon Client for macOS</td><td></td><td></td></tr><tr><td>Ommissa Horizon Client for macOS</td><td>2024-12-23</td><td>GO TO DOWNLOADS</td></tr><tr><td>> Ommissa Horizon Client for Linux</td><td></td><td></td></tr><tr><td>> Ommissa Horizon Client for iOS</td><td></td><td></td></tr><tr><td>> Ommissa Horizon Client for Android</td><td></td><td></td></tr><tr><td>> Ommissa Horizon Client for Chrome</td><td></td><td></td></tr></tbody></table>	Product	Release Date	GO TO DOWNLOADS	> Ommissa Horizon Client for Windows			> Ommissa Horizon Client for macOS			Ommissa Horizon Client for macOS	2024-12-23	GO TO DOWNLOADS	> Ommissa Horizon Client for Linux			> Ommissa Horizon Client for iOS			> Ommissa Horizon Client for Android			> Ommissa Horizon Client for Chrome		
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> Ommissa Horizon Client for Linux																									
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> Ommissa Horizon Client for Android																									
> Ommissa Horizon Client for Chrome																									
<p>3. On the Download Ommissa Horizon Client for macOS page click on DOWNLOAD NOW</p>	 <p>The screenshot shows the 'Download Product' page for the macOS client. It displays metadata such as version (2412), release date (2024-12-23), and type (Product Binaries). A prominent 'DOWNLOAD NOW' button is present. Product resources are also listed on the right side.</p> <table border="1"><thead><tr><th>File</th><th>Information</th></tr></thead><tbody><tr><td>Ommissa Horizon Client for macOS</td><td>File size: 139.87 MB File type: dmg Read More</td></tr></tbody></table>	File	Information	Ommissa Horizon Client for macOS	File size: 139.87 MB File type: dmg Read More																				
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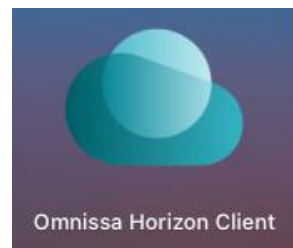
4. Once the file is downloaded double click on file to start the install.
(Apple Safari)



5. Double Click on the install icon to start the installer



6. Once the Omnissa Horizon Client is installed, you are ready to connect to the Portal.

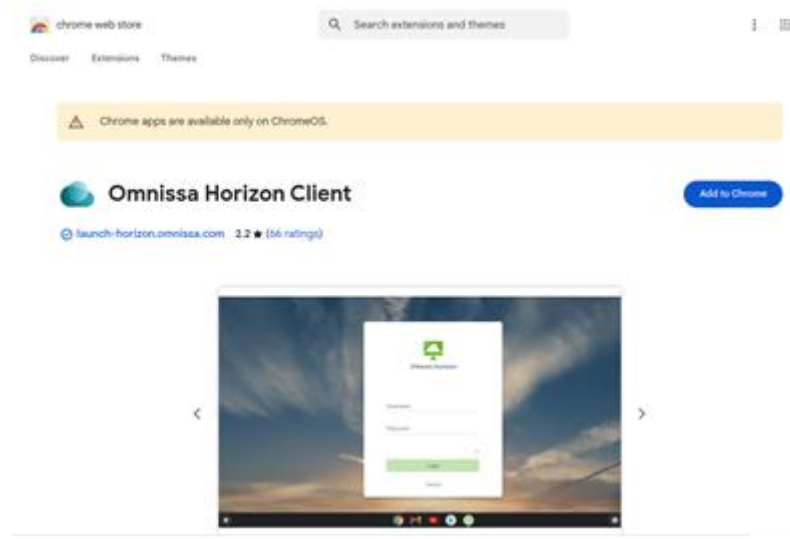


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ChromeOS – Installing Omnissa Horizon Client for Chrome

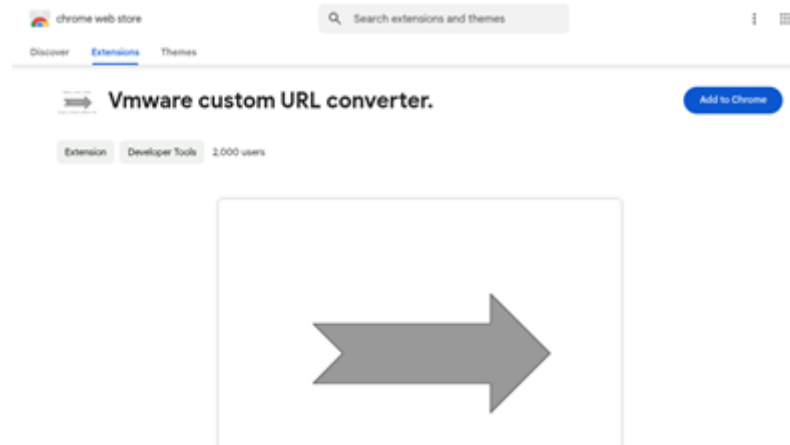
1. Download the Omnissa Horizon Client for Chrome from the [Google Web Store](#).

Please use the link as it is sometimes difficult to search and find the Omnissa Horizon Client for Chrome on the Google Web Store.



2. Download the VMware Custom URL Converter extension from the [Google Web Store](#).

Please use the link as the VMware Custom URL Converter extension is a hidden/non-searchable item on the Google Web Store.



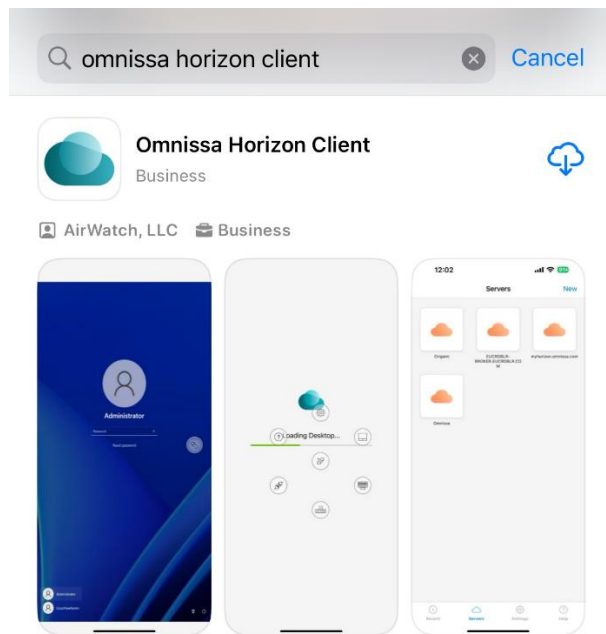
3. Once you have installed both the VMware Horizon Client and URL Converter, you are ready to connect to the Portal.



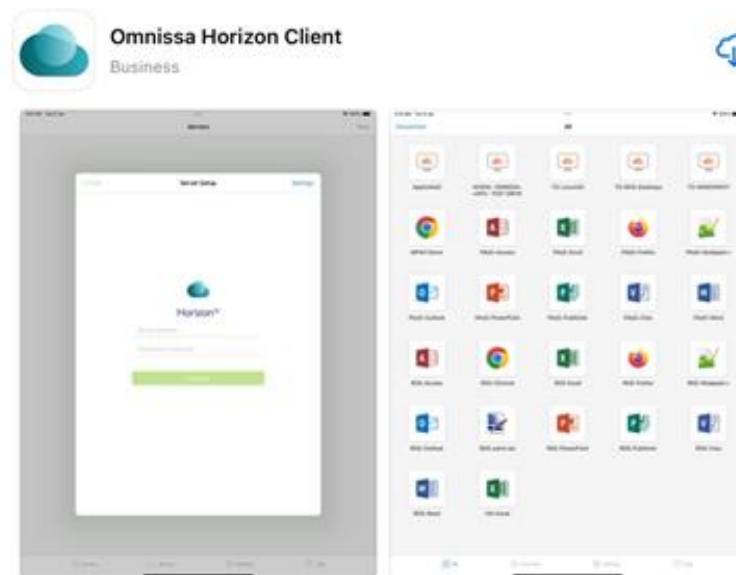
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Apple iOS/iPad OS – Installing Omnissa Horizon Client for iOS/iPadOS

1. On your personal iOS / iPadOS device, open the Apple App Store and search for **Omnissa Horizon Client**.



2. Follow the instructions to download and install the latest version of Omnissa Horizon Client.



3. Once the Omnissa Horizon Client is installed, you are ready to connect to the Portal.



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